



MERIDIAN
ELEVATED ESSENTIALS

RESILIENT SHEET VINYL

Limited Warranty

Limited Warranty for Residential Use

This warranty only extends to the original end user and is not transferable.

Meridian warrants that first quality products which are used for recommended Residential purposes will perform properly for the stated warranty period when installed in accordance with Meridian installation instructions over approved substrates and underlayments and using the recommended adhesives and seam sealers. The warranty period, when valid, begins on the date of the original installation. This warranty only extends to the original purchaser and is non-transferable.

This warranty is only valid for Residential use.

Residential use means: use in environments (which do not have light or heavy commercial traffic) including all areas of single and multi-family housing. (Please note warranty exclusions with respect to caster and rolling loads due to the unusual characteristics of this type of wheel traffic.) If there is a question as to the type of use that is considered "Residential" please contact your Meridian representative prior to purchase and installation.

5 Year Residential Limited Warranty:

FOR THE DESIGNATED WARRANTY PERIOD WHEN PROPERLY INSTALLED** YOUR MERIDIAN FLOORING WILL NOT:

- Contain manufacturing defects
- Contract, expand, curl, crack, rip, tear, or gouge from normal household use with proper maintenance*
- Discolor from moisture
- Be affected by mold, mildew and/or alkaline when properly installed according to the Meridian Installation Guidelines**
- Permanently stain from common cleaning products made for vinyl flooring
- Permanently stain or yellow from foot traffic***
- Permanently scuff from shoe soles

7 Years up to 25 Year Residential Limited Warranty:

FOR THE DESIGNATED WARRANTY PERIOD WHEN PROPERLY INSTALLED** YOUR MERIDIAN FLOORING WILL NOT:

- Contain manufacturing defects
- Contract, expand, curl, crack, rip, tear, or gouge from normal household use with proper maintenance*
- Discolor from moisture
- Be affected by mold, mildew and/or alkaline when properly installed according to the Meridian Installation Guidelines**
- Permanently stain from common cleaning products made for vinyl flooring
- Permanently stain or yellow from foot traffic***
- Permanently scuff from shoe soles
- Wear through the wear layer under normal conditions with proper maintenance****

Additional Information:

- The conditions above will be warranted as long as the flooring is installed in an environment that maintains a temperature range of 55° to 85° F. Any of the above conditions will not be covered if caused by job site environmental

conditions in new construction or renovation work.

- Meridian flooring receives extensive testing as well as visual examinations in an attempt to assure your shipped floor is always first quality. The installer / end user are responsible to confirm the received material is free of any obvious visible conditions that may be detrimental to the appearance and performance of the product. Inspection of material prior to installation for any imperfections or manufacturing related defects is required.
- Minor color, shade and or texture variations are normal, any variances between actual material, product samples and/or brochures should be addressed with your retailer prior to the installation. If the retailer determines the condition, "unacceptable" the manufacturer should be informed immediately.
- Support furniture with wide, weight-bearing, smooth non-staining floor protectors. The protectors should be at least one (1) inch in diameter, made of clear smooth hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable provided they are a minimum one (1) inch in diameter. Felt pads should be inspected and maintained with respect to the amount of foot traffic to remove imbedded material to avoid abrasion. Make sure any metal protectors are rust-proof. Replace narrow dome furniture rests with the appropriate width, weight-bearing flooring protectors. The heavier the item the wider the floor protector should be.
- Chair pads designed for hard surface floors are required under all chairs and stools with casters.

What Is Not Covered By This Warranty:

- Product sold by the manufacturer as other than "first quality."
- Loose lay installations of more than 25 square yards.
- IMPROPER INSTALLATION: Material installed not in accordance with Meridian recommended installation guidelines, including any and all problems caused by the use of non-recommended adhesive or seam sealer, underlayment and/or preparation of the substrate are not warranted. Installation errors are not manufacturing related conditions. You should discuss them with your installer. Meridian does not warrant installer workmanship.
- Meridian will not pay labor costs to repair or replace material with visible conditions that were apparent before installation.
- Improper maintenance which results in loss of gloss or build-up of a dulling film.
- Damage resulting from neglect or misuse of strong detergents, chemicals, corrosives "including but not limited to" stains from paints, dyes, mats, fertilizers or other similar materials.
- Damage caused by moving appliances or heavy furniture without protecting the floor. (Always protect floor by using plywood or hard board runways when moving heavy objects, also when using an appliance dolly, heavy objects equipped with wheels or rollers including two and four-wheel carts etc.)
- Damage resulting from accidents, casualty events, abuse or improper usage (including pet related damage). Accidents, abuse and improper usage are defined as, but are not limited to damage caused by: pets, casters**** on furniture, rotating beater bars on vacuum cleaners, burns, cuts, impact from heavy and sharp objects, narrow or spike heels, cleats, etc., as well as, damage resulting from unprotected furniture legs.
- Damage caused by rolling loads or wheel chairs (motorized and non-motorized).
- Damage caused by appliance or plumbing leaks.
- Fading, discoloration, or other damage due to excessive temperatures or sunlight. Radiant heat must not exceed 86° F.
- Problems or damage due to excessive moisture or hydrostatic pressure from the subfloor including pH levels outside the Meridian installation guidelines.**
- Discoloration caused by use of latex or rubber-backed floor mats. Note some synthetic backed carpets contain latex in the manufacturing process that may discolor your vinyl.
- Damage caused by remodel or construction related activities.
- Installation of residential product in a commercial environment. Meridian recommends installation of commercially warranted product only in commercial settings.

Warranty Remedy:

If your Meridian floor fails to perform as stated in the applicable Residential Limited Warranty, Meridian will supply new Meridian material of the same color, design or grade if available. If unavailable or discontinued, Meridian reserves the right to select and supply similar Meridian material.

- If your floor was installed by a professional flooring contractor, Meridian will also credit back reasonable cost for the professional labor to install your replacement floor. Please note a detailed receipt is required for the cost of the original installation.
- If Meridian authorizes repairs or replacement of a section as a result of a warranty claim, you will be required

to clear any items placed over the affected area subsequent to the original installation. Meridian will not credit or reimburse cost associated with the removal of those items.

- Warranty coverage for a replacement floor will be limited to the remaining portion of the original warranty.
- Meridian will not participate in labor reimbursement after year one.
- Labor reimbursement will not be considered for installations not adhering to the Meridian installation guidelines.**

Consequential or Incidental Damages:

Meridian excludes and will not pay consequential or incidental damages under these limited warranties. By this we mean that Meridian will not credit or pay for any loss, expense, or damage other than to the flooring itself that may result from a manufacturing related defects in the flooring. Some examples of consequential or incidental damages are: replacement of subfloors, trim moldings, disconnecting / reconnecting appliances or fixtures as well as moving of furniture.

NOTE: If your floor is replaced because of discoloration or “bottom up staining”, mold or mildew growth or asphalt /non-asphalt tracking, the replacement floor will not be warranted against future discoloration or staining.

Recommended adhesive and seam sealer:
Pressure Sensitive Adhesive
Resilient Seam Sealer

THERE ARE NO WARRANTIES BEYOND THIS EXPRESSED WARRANTY. ALL OTHER WARRANTIES INCLUDING IMPLIED WARRANTIES, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, ARE EXCLUDED. PLEASE NOTE: SOME STATES AND PROVIDENCES DO NOT ALLOW EXCLUSIONS OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

How To Report A Claim:

If you find a manufacturing related condition covered by any of the limited warranties described previously, promptly notify the retailer or contractor who sold you the floor covering material. The retailer or contractor will file a claim directly with Meridian.

*Normal household use is defined as common daily activities in the home, excluding pets.

**The installation manual is reviewed on a regular basis, and floors must be installed according to the recommendations that are current and available at the time of installation.

***Meridian recommends non-asphalt sealers.

**** Wear-through is defined as complete loss of the wear layer so that the printed pattern or design is altered. Gloss reduction is not considered wear and is not covered by this warranty.

*****Meridian does not recommend the use of casters on any flooring without appropriate chair pads.

